

End of Service Announcement



erwin® Data Modeling

November 1, 2018

To: erwin® Data Modeling Customers
From: The erwin® Data Modeling Product Team
Subject: **End of Service Announcement for erwin® Data Modeling pre-r9.8 Product Releases**

erwin, Inc. is continually working to improve our software and services to best meet the needs of our customers. In accordance with our long-standing corporate support practices, please consider this announcement your written notification that effective **October 31st, 2019** we plan to discontinue support for all versions and configurations of the following erwin® Data Modeling products: r9.64, r9.64.01, r9.64.02 and r9.7. This will allow our Development organization to more effectively focus its resources and add value to the current and future releases of erwin Data Modeling products.

At this time, we encourage you to plan for the migration to erwin Modeling r9.8 (or 2018 R1) as soon as possible, so you can take full advantage of the features and enhancements that our newer product releases have to offer, including: native support for Hadoop Hive, PostgreSQL and Netezza, PII support, enhanced security and encryption support, relationship key (PK/FK) auto-highlighting, SQL Preview tab in our TABLE Guided Editor, improved mart and model reporting capabilities (Report Designer), updated RDBMS database support, integration with our new DM NoSQL modeling product and so much more! For additional information on erwin Data Modeling r9.8 and erwin Data Modeling 2018 R1 product releases, please visit our support page on erwin.com.

As erwin Inc. would like to make your upgrade to our current releases of erwin Data Modeling as straightforward as possible, we are offering the following:

- A no-charge software upgrade from older versions of erwin Data Modeling products to erwin Modeling r9.8 or erwin Data Modeling 2018 R1 for any customer with an active maintenance contract.
- Documentation to help you prepare for your upgrade to erwin Data Modeler r9.8 or erwin Data Modeler 2018 R1 can be viewed on our support pages on erwin.com.
- Qualified local erwin Modeling Partners are also able to assist in any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself. (NOTE: If engaged, partners may charge a fee for any or all the aforementioned services.) For more information and a list of partners in your area please refer to our [erwin Partners](http://erwin.com) web page.

If you have any questions regarding the support schedule, please contact [erwin Modeling Support](http://erwin.com), your erwin Inc. Account Manager or your local partner contact. Also, you can call erwin Support direct at: +1 813-773-4170 (worldwide).

Your success is very important to us, and we look forward to continuing our successful partnership with you.

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