



Announcing the End of Service for erwin Modeling pre-r9.64 Releases

erwin, Inc. is continually working to improve our software and services to best meet the needs of our customers. In accordance with the [erwin/CA Support Policy and Terms](#), please consider this announcement your written notification that effective September 1st, 2017 we are discontinuing support for the following releases of erwin® Data Modeler: r9, r9.1, r9.2, r9.5.x and r9.6; as well as for all releases of erwin® Web Portal prior to r9.64. This will allow our Development organization to more effectively focus its resources and add value to the future releases of erwin Modeling products.

At this time, we encourage you to plan for the migration to erwin Modeling r9.64 (or newer) as soon as possible, so you can take full advantage of the features and enhancements that our newer product releases have to offer, including: high performance native 64-bit support, new reporting capabilities (Report Designer), updated RDBMS database support, "Big Data" Hadoop connectivity, the ability to efficiently work with larger models, multi-thread execution performance improvements, erwin Web Portal – Data Governance edition and much more. For information on erwin Modeling r9.64, please visit our support page on [erwin.com](#).

As erwin Inc. would like to make your upgrade to erwin Modeling r9.64 as straightforward as possible, we are offering the following:

- A no-charge software upgrade from older versions of erwin Modeling products to erwin Modeling r9.64 for any customer with an active maintenance contract.

- Documentation to help you prepare for your upgrade to erwin Modeling r9.64 can be viewed on our support pages on erwin.com.
- Qualified local erwin Modeling Partners are also able to assist in any or all parts of the upgrade, including analysis of the current system, preparation for the upgrade, testing, and performing the upgrade itself (NOTE: If engaged, partners may charge a fee for any or all of the aforementioned services). For more information and a list of partners in your area please refer to our [erwin Partners](#) web page.

If you have any questions regarding the support schedule, please contact erwin Modeling Support on erwin.com, your erwin Inc. Account Manager your local partner contact. You can also call Customer Care at +1-800-225-5224 in North America or see <http://www.ca.com/phone> for the local number in your country.

Your success is very important to us, and we look forward to continuing our successful partnership with you.

Thank you again for your business,
The erwin Modeling Product Team

Wondering where to start with the upgrading and migration process?

Read our blog post, "[How to Make a Smooth Migration from erwin Data Modeler r7 to r8 to r9.x](#)"!

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