

I forgot the Mart Administrator password. How can I recover that? Or recreate that? Or add a user as a MM Admin using the database?

1. 'erwin' is the default password for all users. Try that first.

2. If a user forgets password:

a. If SMTP Settings **are** configured in the Mart:

In this case, user can enter the username and email id by clicking on the **forgot password** option in CA ERwin DM and the user will get a notification through mail.

The screenshot shows a 'Connect to Mart' dialog box with the following sections:

- Server Information:** Server Name: ; Port: Use IIS; Application Name:
- User Credentials:** Authentication: ; User Name: ; Password: ; [Forgot Password](#)
- Recent Connections:** A list of server connections with columns for server name and user name.
- Buttons:** Connect, Cancel, Help

b. If SMTP Settings are **not** configured in the Mart. E.g.,



The user needs to contact an Admin or someone who has rights to reset the password. They will reset the password from the user management page.

3. How to add a mart user as a Mart Admin through the database (backend):

If we have multiple users, we can assign a user to Admin through backend as below

Say we have a user name 'userx' in mart . We need to add that user as an Admin user in Mart.

```
select UserId from m9user where Username='userx';  
lets say the resultant is 94  
select P_Id from m9Profile where P_Name='Admin';  
4  
select c_id from m9Catalog where C_Name='mart';  
1  
Insert into m9ProfileAssignment values (1,4,94)
```

Now 'userx' become a Mart Admin.

In r9, we are using *application specific users* and the password is encrypted by our own ways. So we can add a user through backend, but **not** provide the password for the user.